

FACILITIES AND TECH SUPPORT

FACILITIES



**Wallis Annenberg Hall (ANN),
Annenberg School of Communication
(ASC) Building and Kerckhoff Hall (KER)
are closed until further notice.**

While access is available for ANN, ASC and KER for authorized faculty and staff with physical keys or key cards, we emphasize the need to exercise social distancing and hygiene as recommended in all locations.

Any special access requests must be made with Facilities Manager Ray Barkley at barkley@usc.edu or (213) 458-4307.

On-site ANN TechOps Staff

For facilities, information technology and equipment support

Monday-Friday: 8 a.m. – 4 p.m.*

The Media Center support staff team available as-needed to accommodate essential curriculum requests.

On-Campus Emergencies

In the event of an on-campus emergency, immediately contact DPS at **(213) 740-4321**.

TECH SUPPORT



Live Tech Support

The TechOps team is providing a live Zoom virtual help desk to video chat.

Monday – Thursday: 8 a.m. – 10 p.m.
Friday: 8 a.m. – 6 p.m.

Students

usc.zoom.us/my/annenbergdl

Media Center*

usc.zoom.us/my/mcvideohelp

usc.zoom.us/my/mcaudiohelp

*Friday hours are 10 a.m. – 6 p.m.

Faculty and Staff

usc.zoom.us/my/ascjtechops

Members of the TechOps team are also available to provide tech support at **(213) 740-5297** or asctech@usc.edu.

Guidance for instructors on best practices for online teaching and learning available at annenberg.usc.edu/online